

## Larimer County Citizen Survey

### Default Question Block

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## Thank you for agreeing to take this important survey

### Important Instructions

The officials of Larimer County wish to know how you feel about the services they provide. Understanding your views allows them to offer the best level of government service possible.

The instructions in the survey should be self-explanatory. Please answer every question on this survey. If you do not have enough information to provide an answer, just click "Don't Know". Should you have any questions about the survey please contact Jill Mosteller at 491-4668.

The survey should take you no longer than 15 minutes to complete. After you submit the survey the data will be held on a third party server. Neither your name, nor individual answers will ever be revealed. Your email address is secure. It cannot be used for any marketing purposes nor emails of any kind.

We greatly appreciate the time you are taking to support Larimer County!

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## Section 1: The Importance of County Services

Consider each county-provided service below. Please tell us how important each service is to you.

Not all services may be as important as others.

For each service please indicate how important it is by clicking the corresponding button. If you don't know or have no opinion, please click "Don't Know".

This section of services are those that are offered everywhere in Larimer County, including within the city limits of all cities in the County.

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### **Community Resources, Infrastructure and Planning Services** *How important is each service to you?*

	Not so important	Important	Highly Important	Don't Know
CRI&P.1 Maintaining, operating, and providing events at The Ranch – Larimer County Fairgrounds and Budweiser Events Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CRI&P.2 Providing landfills (not trash collection), recycling, hazardous waste, and other solid waste management services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***Human and Economic Services***  
***How important is each service to you?***

	Not so important	Important	Highly important	Don't know
HE.1 Providing public health services such as immunization clinics, tracking infectious disease, home visits, and health screenings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.2 Providing employment & training services to those looking for work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.3 Conducting restaurant inspections and other services related to food safety and water quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.4 Supporting long term care and providing medical and financial assistance to those in need	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE5 Supporting mental health, substance abuse and detoxification services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***Human and Economic Services***  
***How important is each service to you?***

	Not so important	Important	Highly important	Don't know
HE.6 Providing support services to military veterans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.7 Providing services such as information & education in nutrition, financial management, 4-H and agricultural practices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.8 Providing a wide variety of workforce services to businesses seeking employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.9 Providing a temporary place for juveniles in conflict with law enforcement or in conflict with their families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.10 Establishing and enforcing child support orders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.11 Providing foster care, adoption, and other child protection services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.12 Supporting economic development in Larimer County by encouraging innovation, smart business growth, and more and better jobs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Public Record & Information Services

### How important is each service to you?

	Not so important	Important	Highly important	Don't know
PR&I.1 Issuing vehicle registrations, titles, and license plates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.2 Determining property market values for tax purposes and providing an appeals process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.3 Registering voters and conducting elections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.4 Communicating with residents about county services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Public Record & Information Services

### How important is each service to you?

	Not so important	Important	Highly important	Don't know
PR&I.5 Providing advocacy, information, and referral services for senior citizens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.6 Recording and maintaining official records such as real estate deeds and marriage licenses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.7 Collecting property taxes and keeping records of property tax bills and payments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Public Safety Services

### How important is each service to you?

	Not so important	Important	Highly important	Don't know
PS.1 Operating the jail for all of Larimer County (including all cities & towns in the county)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PS.2 Prosecuting criminal cases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PS.3 Supportig drug, DUI, and mental health courts for criminal offenders with substance abuse and/or mental health issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PS.4 Providing alternatives to jail such as work release programs, community service, and home detention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PS.5 Providing medical investigation of all deaths not resulting from natural causes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PS.6 Coordinating all four phases of emergency management: preparedness, mitigation, response, and recovery.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Section 2: The Performance of County Services

Now, please consider whether the county performs these services "Inadequately," "Adequately," or "Better than required."

For each, consider how the County performs compared to how essential the service is. Indicate your response by clicking the corresponding box; if you don't know or have no opinion, please click "Don't know."

This services are those that are offered everywhere in Larimer County, including within the city limits of all cities in the County.

### How well does the County perform these services?

	Inadequately	Adequately	Better than required	Don't Know
HE.1 Providing public health services such as immunization clinics, tracking infectious disease, home visits, and health screenings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CRI&P.1 Maintaining, operating, and providing events at The Ranch – Larimer County Fairgrounds and Budweiser Events Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PS.1 Operating the jail for all of Larimer County (including all cities & towns in the county)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How well does the County perform these services?

	Inadequately	Adequately	Better than required	Don't know
CRI&P.2 Providing landfills (not including trash collection), recycling programs, and other solid waste management systems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.2 Providing employment & training services to those looking for work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.3 Conducting restaurant inspections and other services related to food safety and water quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.4 Supporting long term care and providing medical and financial assistance to those in need	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE. 5 Supporting mental health, substance abuse and detoxification services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PS.6 Coordinating all four phases of emergency management: preparedness, mitigation, response, and recovery.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How well does the County perform these services?

	Inadequately	Adequately	Better than	Don't know
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	required			
PR&I.1 Issuing vehicle registrations, titles, and license plates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.6 Providing support services to military veterans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.2 Determining property market values for tax purposes and providing an appeals process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.3 Registering voters and conducting elections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PS.2 Prosecuting criminal cases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.4 Communicating with residents about county services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.7 Providing services such as information & education in nutrition, financial management, 4-H and agricultural practices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### ***How well does the County perform these services?***

	Inadequately	Adequately	Better than required	Don't know
HE Providing advocacy, information, and referral services for senior citizens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.6 Recording and maintaining official records such as real estate deeds and marriage licenses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.8 Providing a wide variety of workforce services to businesses seeking employees...replaces Providing employment and training services for all employers and job seekers, including economically disadvantaged youth and the hard-to-employ	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PR&I.7 Collecting property taxes and keeping records of property tax bills and payments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.12 Supporting economic development in Larimer County by encouraging innovation, smart business growth, and more and better jobs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### ***How well does the County perform these services?***

	Inadequately	Adequately	Better than required	Don't know
PS.4 Providing alternatives to jail such as work release programs, community service, and home detention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.9 Providing a temporary place for juveniles in conflict with law enforcement or in conflict with their families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PS.5 Providing medical investigation of all deaths not resulting from natural causes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HE.10 Establishing and enforcing child support orders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

HE.11 Providing foster care, adoption, and other  
child protection services



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*Of all of these services above, you may have rated one or more as "Inadequate." If so, please briefly tell us why you rated the service as you did.*

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You are more than halfway finished. We greatly appreciate your time.

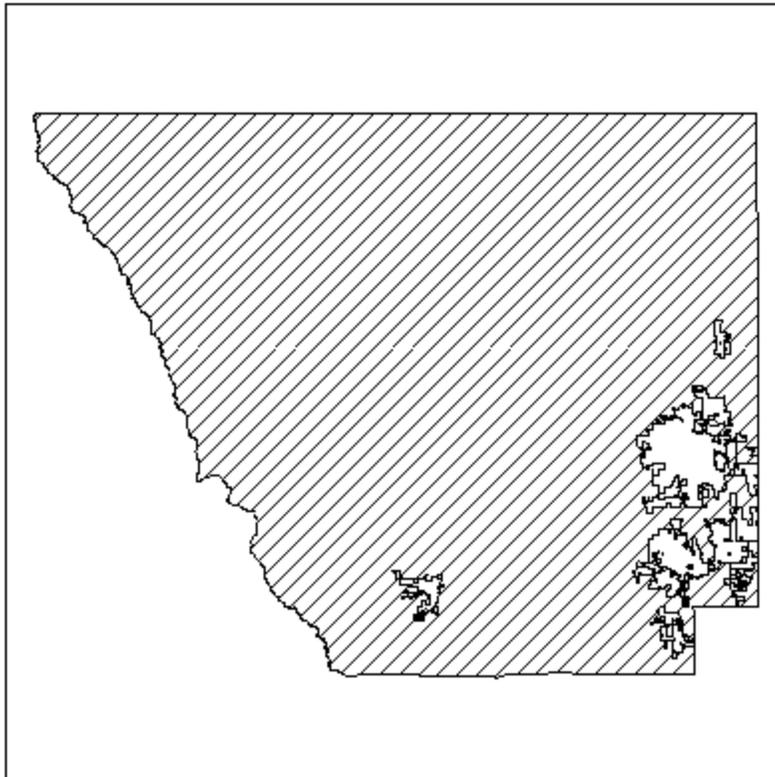
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### **Section 3: County Services That Take Place Outside The City Limits Only**

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*The County-provided services below only take place outside the city limits as is indicated by the cross-hatched areas of the map (for instance, Larimer County only provides for roads, parks, and wild land fire response (outside the city limits). The solid areas represent cities, in which the following services are not provided. With the cross-hatched portion of the map in mind, please tell us how important each service is to you.*

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***How important is each service to you?***

	Not so important	Important	Highly important	Don't know
Maintaining parks and open lands such as Horsetooth Reservoir and The Devil's Backbone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintaining non-city roads and bridges	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responding to non-city public safety problems and enforcing laws	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing land use planning, zoning enforcement, and building inspections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing protection and rescue from wildfires and forest fires	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Managing nontraditional land use programs, such as clustering homes, to encourage the preservation of open spaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordinating and planning the current and future transportation needs of the county	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing animal control services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***How well does the County perform these services?***

	Inadequately	Adequately	Better than required	Don't know

Maintaining parks and open lands such as Horsetooth Reservoir and The Devil's Backbone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintaining non-city roads and bridges	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responding to non-city public safety problems and enforcing laws	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing land use planning, zoning enforcement, and building inspections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing protection and rescue from wildfires and forest fires	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Managing nontraditional land use programs, such as clustering homes, to encourage the preservation of open spaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordinating and planning the current and future transportation needs of the county	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing animal control services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Of all of these services above, you may have rated one or more as "Inadequate." If so, please briefly tell us why you rated the service as you did.*

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#### Section 4: Some Other Issues about Larimer County

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Please click the response that comes closest to your opinion about the following.

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
Larimer County is a great place to work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall quality of life in Larimer County is very good	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I have confidence in  
Larimer County  
government

Larimer County is moving  
in the right direction

In general, how easy is it to get information on services, meetings, and [more](#) at Larimer County

- Easy (Please explain)
- Neither easy nor difficult
- Difficult (Please describe)
- Don't know or never tried

Please click whether or not you use or have used each of the communication sources listed below. IF you click 'Yes', please click whether or not you find the communication source to be useful.

	Used source?		If Used, Usefulness?	
	No	Yes	Not Useful	Useful
Larimer County Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Newspapers print	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friends, neighbors, co-workers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Newspapers online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cable TV - county meetings & programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social media such as Facebook, Twitter and You Tube	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Larimer County email subscription services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Non-Cable TV	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utility Bill Inserts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Radio	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Listed below are NEW ways we are considering communicating with citizens. Please indicate your interest in each of these new sources, if they were provided.

	No interest	Some interest	Strong interest	Don't know/Not sure
Larimer County Mobile App	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet Streaming (of County meetings?)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Telephone Town Hall meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Online Civic Engagement  
tools

Larimer County listserv

Finally, what are the top three to five things Larimer County should focus on in the future?

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You are getting near the end. Here are a few final questions that will help us understand you better.

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## Section 5: Some Information About You

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In what zip code do you live?

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Do you live inside or outside the city limits?

- 
- Inside
- 
- Outside
- 

How long have you lived in Larimer County (in years)? (Please type in number, if less than one year, enter '1'.)

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Including yourself, how many people live in your home?(Please type in number)

You've reached the last page. Here are some final questions.

How old are you?

- under 18
- 18-40
- 41-64
- 65 or above

What is your total household income (gross, pre-tax)?

- less than \$15,000
- \$15,000 – 49,999
- \$50,000 – 99,999
- \$100,000 - 149,999
- more than \$150,000

What is your level of education?

- Did not graduate high school
- Graduated high school
- Some college
- Graduated college
- Graduate degree

What is your ethnicity?

- African-American
- American Indian
- Asian
- Caucasian
- Hispanic
- other race

What is your gender?

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female

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male

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Thank you very much for your assistance. If you have any questions, or would like a Larimer County representative to contact you about anything in this survey please e-mail the county at [dlarue@larimer.org](mailto:dlarue@larimer.org). The results of this survey will be posted on the Larimer County website – [www.larimer.org](http://www.larimer.org) - in the near future. A copy of the results is also available by calling the Larimer County Commissioners Office at 498-7010. Thank you again for your time.

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[Qualtrics.com](http://Qualtrics.com)